Van: info-bdf < info@bdf.belgium.be >

Date: wo 6 mei 2020 om 12:58

Subject: Re: European Commission study on the EU Disability Card- request to participate

To: Evaluation of the European Disability Card < evaluation.edc@it.ey.com>

Cc: infoirvapp@fbk.eu, Pierre Gyselinck pierre.gyselinck@skynet.be, GISELE MARLIERE Gisele.Marliere@solidaris.be, marie.denninghaus@edf-feph.org, Duchenne Véronique veronique.duchenne@minsoc.fed.be>

Dear Madam

Dear Sir

The Belgian Disability Forum asbl (BDF) acknowledges reception of your request as the EDC is dearest to its members!

BDF is keen to help you in this evaluation process. But we have one key request:

Would it be possible to postpone the deadline for the online evaluation?

The time constraints are very short for us.

- BDF is an umbrella organisation. Our members are 18 organisations of persons with disabilities
- We thus have to ask these organisations to contact their members in order to try to identify holders of the card who would agree to answer, on voluntary basis
- Our request must be clear and translated in French, Dutch and German
- We have no clues on the communication channels they could use to ask it to their members
- More likely, they don't have a list of their members who are holders of the EDC: due to GDPR legislation, they cannot maintain such a list.
- So, they will have to make a general call to their members asking them to send back their name, e-mail adres sex and age
- Again, to motivate our member organisations, I guess I will have to give them a phone call in order to put a gentle presure so that they add my request in their to do list, during a complicated period due to Covid-19 crisis which has a very negative impact on their public (persons with disabilities)

The best we can do is to give them a reasonable delay to contact their members and send us the requested information.

One week seems a minimum to us, so = Wednesday 13 may as a minimum deadline
On may 14th, I will have to deal with the answers and send the due link to each of the volunteers with 2 options:

- We stick to the date of 16th and the potential respondents have 48 hours to answer
- We have a 8 days delay and the potential respondents have 9 days to answer

Another question is the accessibility of the questionnaire. Is it built in line with accessible formats for all situations of disability? BDF doesn't have time to control it now, especially as we cannot access the form for real

Kind regards

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Op ma 4 mei 2020 om 16:37 schreef Evaluation of the European Disability Card <evaluation.edc@it.ey.com>:

Dear Sir/Madam,

The **European Commission**, through EY, kindly requests/asks you to invite your association members to complete a **short anonymous survey (less than 10 minutes)** on the implementation of the pilot action - **the EU Disability Card**.

The survey is part of an international study in the 8 participating Member States, including Belgium, Cyprus, Estonia, Finland, Italy, Malta, Romania and Slovenia.

We would like to hear the opinions of the actual beneficiaries of the Card, as their inputs are extremely valuable in order to understand better the relevant issues and to improve this action in the future for persons with disabilities.

In order to fully comply with data protection, we would kindly ask for your support to invite **beneficiaries of the Card** represented by your organisation to take the online survey. For confidentiality reasons, the survey created for beneficiaries is anonymous and the link to be used is the following:

- English: https://forms.gle/UZCXAY5kfELcrp4E9
- Dutch: https://forms.gle/yQNsJLWLveAjHHej9
- French https://forms.gle/vjwxVSoX9Rym6hnx6
- German https://forms.gle/2p625Z1NuyuYZS2A9

In order to gather a broad picture of population of cardholders in your country, we kindly ask you to take care of sending the link to the survey to these groups of cardholders:

- 5 women under 30,
- 5 men under 30,
- 5 women aged 30-50 years old,
- 5 men aged 30-50 years old,
- 5 women aged above 50 years old,
- 5 men aged above 50 years old.

The survey will be open until May 16th 2020. Of course, we would be very grateful if you could send out the invitations as soon as it is feasible in these uncertain times.

Should you need any further information or clarification, please do not hesitate to contact us.

Thank you once again for your interest and support.

Yours sincerely,

EY Team

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