



## EDF survey

### Implementation of the European Disability Card

**State of play September 2018**

This is a short survey aimed at EDF members and national authorities that are involved in distributing and managing the European Disability Card. We are also interested in hearing from users of the Card. Therefore we have separated the survey in two sections: Section 1 for managing authorities and Disabled Persons' Organisations (DPOs) involved in the Card project and Section 2 for users of the Cards. Please **send us your responses by 1 October 2018** the latest.

## **Section 1: Managing authorities and DPOs**

**Has the Card been set up successfully in your Member State?**

**If yes, can you describe briefly the steps you took to set up the system and for what options you chose (e.g. which types of discounts are included, format of the Card, etc.)?**

**If no, at what stage of the process are you now and what has happened so far?**

**What were/are the main difficulties you encountered when setting up the Card?**

**How did you engage with the potential Card holders? How many Cards have you distributed? How was the response in general?**

**Do you think the Card scheme should be widened to all EU Member States? What advice would you give other Member States when they set up their Card schemes?**

**Do you have any promotional material, additional information, or data that you could share with us? Feel free to add attachments for background information.**

## **Section 2: Users of the Disability Card**

**How did you hear about the Disability Card?**

**Have you applied for a Card yourself? If yes, have you been able to use it in practice? If no, why haven't you applied?**

**What were your expectations of the Card and have they been fulfilled?**

**How could the Disability Card scheme be improved?**

Thank you for your participation!

## **Contact**

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