Dear Marie

The topic of "scootmobiles" came in discussion during a meeting between the Conseil Supérieur National des Personnes Handicapées and representatives of the Belgian Railway company.

Here is the context:

Very often users of scooters for PRM are not allowed to travel with their scooter on public transport (Train – SNCB/NMBS – Tram – STIB – Bus –De Lijn, TEC). The reasons set out are: security, insurance, responsibility, regulations, dimensions, weight, handling...

The National railway company (SNCB/NMBS) bans scooters from a certain size according TSI norms. De Lijn & TEC bans every scooters for accessibility & security reasons.

Here are the questions:

- What is the current EU regulation?
- What is the role of insurance companies?
- Would it be acceptable to give advice to the person when they buy a scooter? For instance
 "if you want to make use of public transportation, pay attention to some existing norms"
 (which ones?)
- What could be done from sensitization point of view towards producers of scooters, retailers, public transportation companies (staff training), users?

Have a pleasant afternoon

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