

# Membership Survey for the Evaluation of EDF

## 1. Awareness of EDF's Strategy

### 1.1 How familiar are you with EDF's strategy?

Never heard of EDF's strategy	Somehow familiar, but with details	Very familiar with EDF's strategy
<input type="radio"/> Never heard of EDF's strategy	<input checked="" type="radio"/> Somehow familiar, but with details	<input type="radio"/> Very familiar with EDF's strategy

### 1.2 What is from your perspective the most important aspect of the actual EDF strategy?

From the BDF's perspective is obtaining concrete improvements in building an inclusive EU the most important aspect of EDF strategy.  
If concrete results could be obtained in, at least, one of the following, it would be an important step forward :

- EU accessibility Act
- EU disability card
- EU directive on Equal treatment

### 1.3 What developments do you see in the external environment (society, politics, etc), which might impact EDF's strategy in the near future?

- Unfortunately, the "Brexit" will have a negative impact on EU in a near future. By transitivity, it will have an impact on EDF too  
- Also the "so called" crisis has a direct impact by cutting down or slowing down disability related budgets in most EU countries  
Human rights based policies should have a positive impact on the situation of persons with disabilities.  
- l'approche européenne reste résolument libérale et financière, sans possibilité de reconnaître un véritable espace à la nécessité de réguler la dimension sociale (on l' a encore vu avec le questionnaire « pilier social » : l'EC y aborde l'emploi sous l'angle de la flexibilité)  
- l'immigration actuelle et l'EA crispent les positions politiques et dévient les modes de pensées et les actions vers des modèles économiques plus protectionnistes

### 1.4 How should the future strategy of EDF reflect these developments?

- EDF should systematically stress out the fact that investing in inclusive policies would benefit to persons with disabilities and to anyone in the meantime.  
- Ne pourrait-on pas imaginer que l'EDF mène ou commande une étude chiffrée sur les coûts (positifs et négatifs) de l'environnement accessible : plus-value

immobilière, création d'emploi, réduction des charges sociales compte tenu de la plus grande autonomie des personnes ...

- l'UNCRPD doit déboucher sur un plan handicap transversal : L'EAA la Directive égalité des chances et l'EDC sont des aspects importants mais d'autres domaines doivent être investis ; on peut penser à un statut de protection sociale et au renforcement de l'accès à l'emploi pour les PH (directive 2000/43 et 2000/78 sur l'égalité des chances dans l'emploi manque de contenu pour les PH)

### 1.5 What should be the priorities of EDF in the near future?

- EDF should stress out the fact that persons must have the right to choose about their life. According to this, principle, politics should propose a range of solutions: if there is only one options, there is no freedom to choose

- Domaines à investir : EAA et standardisation, EDC à répandre au-delà des 8 pays actuellement « adhérents »

## 2. Internal Communication

### 2.1 How effective is the internal communication of EDF?

	Unsatisfactory	Mostly ineffective	Mostly effective	Exceptional
<b>The effectiveness of EDF's internal communication is...</b>	<input type="radio"/> The effectiveness of EDF's internal communication is... Unsatisfactory	<input type="radio"/> The effectiveness of EDF's internal communication is... Mostly ineffective	<input checked="" type="radio"/> The effectiveness of EDF's internal communication is... Mostly effective	<input type="radio"/> The effectiveness of EDF's internal communication is... Exceptional
Comments (optional)				

From BDF point of view, the answer should have been between "mostly ineffective" and "mostly effective. In fact, we are presently in the middle of an evolution process. It is clear that EDF is making efforts to improve its communication. Some elements have been improved such as the "Weekly mailing". But the "members only" part of the Internet site is not fully adapted yet; some IT process send the user on a German written web sites and German is not an EDF working language...

So this part of the evaluation should be done in 2017...

### 2.2 Does the internal communication provide you with enough opportunities to give feedback?

Yes	No
<input checked="" type="radio"/> Yes	<input type="radio"/> No
Comments (optional)	

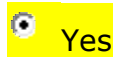
EDF is regularly asking its members for feedback.

BDF also feels free to give a feedback even when it is not requested. But this is a question of mentality, maybe.

**2.3 Have you recognised any changes in the approach towards internal communication over the last 12 months?**

**Yes**

**No**



Yes



No

Comments (optional)

The process has been improved during this year 2016:  
When a formal feedback is requested from EDF members the period of time before the dead line is longer than it was before. This is a great improvement for an organization like the BDF which is systematically referring to its members before giving an answer. It is also crucial in the Belgian context where you have 3 national Languages.

**2.4 What do you think about the presentation of the *members mailing*?**

It's OK : we got used to it

### **3. Participation and Effectiveness of Decision Processes**

**3.1 Participation in EDF's decision's making processes**

**Not at all**

**Partly, should be more often**

**Absolutely**

**Do you feel that you have the opportunity to participate in EDF's decision's making processes ?**



Do you feel that you have the opportunity to participate in EDF's decision's making processes ? Not at all



Do you feel that you have the opportunity to participate in EDF's decision's making processes ? Partly, should be more often



Do you feel that you have the opportunity to participate in EDF's decision's making processes ? Absolutely

Please explain your comment (optional):

Difficile pour moi de répondre à cette question...

- Mon impression est que les décisions sont cadencées par l'Executive Committee et que le rôle du Board est relativement restreint. Mais c'est la réalité dans la majorité des organisations. Cependant, ceci ne justifie pas cela...

- Ceci paraît d'autant plus vrai que certaines décisions prises en exécutif ne découlent pas du mandat général donné par l'AG au travers de l'approbation du plan d'action. Je n'ai malheureusement pas directement un exemple concret à l'esprit.
- Est-ce qu'on ne pourrait pas demander que les PV des réunions de l'exécutif soient exhaustifs et soumis à tout le moins au CA pour information ?
- Par ailleurs, où en est le processus de révision des statuts, initialement prévu par CN à l'AG de mai 2016 ?

### 3.2 Effectiveness of EDF decision processes

	Not at all effective	Not very effective	Somewhat effective	Highly effective
How effective do you think EDF is in making decisions?	<input type="radio"/> How effective do you think EDF is in making decisions? Not at all effective	<input type="radio"/> How effective do you think EDF is in making decisions? Not very effective	<input type="radio"/> How effective do you think EDF is in making decisions? Somewhat effective	<input type="radio"/> How effective do you think EDF is in making decisions? Highly effective

Please explain your comment (optional):

Personnellement, je pense qu'un fonctionnement plus participatif serait une bonne chose

Bas du formulaire

## 4. Monitoring of Activities and Results

### 4.1 Monitoring

	Not at all	Sporadically	Systematically
How well are the activities and results of EDF monitored?	<input type="radio"/> How well are the activities and results of EDF monitored? Not at all	<input type="radio"/> How well are the activities and results of EDF monitored? Sporadically	<input type="radio"/> How well are the activities and results of EDF monitored? Systematically

Please explain your answer (optional):

Jusqu'à présent, je n'ai pas eu l'impression que l'EDF prêtait particulièrement attention à l'évaluation de ses activités. Sans doute un des points d'attention à avoir pour l'avenir.  
Cet audit externe est une première du genre...

### 4.2 Can you give an example for visible results within the last year?

Le fait que l'EDF essaye depuis 2015 de mettre en place une collaboration plus structurée et plus efficace entre son secrétariat et ses membres est sans doute le résultat le plus visible selon le BDF. A ce titre, le BDF apprécie l'effort qui est réalisé pour que les délais de réponse laissés aux membres soient plus longs.

### 4.3 How does EDF ensure that it learns from successes and failures (lessons learnt)?

???

???

### 4.4 Suggest one specific, practical change EDF could make that would help to further develop everyone's learning.

???

## 5. Reinforcing the capacity and mutual learning

### 5.1 Effectiveness of capacity building and mutual learning

	Unsatisfactory	Effective	Exceptional
How effective have EDF's activities related to capacity building and mutual learning been?	<input checked="" type="radio"/> How effective have EDF's activities related to capacity building and mutual learning been? Unsatisfactory	<input type="radio"/> How effective have EDF's activities related to capacity building and mutual learning been? Effective	<input type="radio"/> How effective have EDF's activities related to capacity building and mutual learning been? Exceptional

Please explain your response (optional)

Désolé, mais en terme de "capacity building", je ne vois rien de très efficace en dehors de la préparation du dialogue constructif à Genève  
Globalement, j'ai l'impression que le BDF "tire son plan" tout seul pour alimenter l'EDF...

Can you give an example of a successful activity in this area in 2016?

Non

## 6. External Communication

### 6.1 External communication

	Not successful at all	Somewhat successful	Very successful
How successful has EDF's external communication been in 2016?	<input checked="" type="radio"/> How successful has EDF's external communication been in 2016? Not successful at all	<input type="radio"/> How successful has EDF's external communication been in 2016? Somewhat successful	<input type="radio"/> How successful has EDF's external communication been in 2016? Very successful

Please explain your response (optional):

Très difficile à évaluer : quelques communiqués de presse qui ne suscitent pas de réel écho (je ne jette pas la pierre : le BDF rencontre le même problème), un site Internet arrivé en fin de vie et une présence sur des réseaux sociaux qui correspondent à la manière de fonctionner de certains mais pas à la mienne...

## 7. Advocacy

### 7.1 What strengths do you see in EDF's advocacy?

Je ne parviens pas bien à déterminer ce que fait l'EDF en terme de plaidoyer  
Le travail de lobbying que font les membres du Secrétariat et de l'Executive  
Committee nous échappe complètement. Sans doute l'EDF est-il très actif ...

## 7.2 What weaknesses do you see in EDF's advocacy?



Le fait qu'il semble être la « chasse gardée du secrétariat et de l'Executive  
Committee

## 8. Capacity to deliver Change

**8.1 In your opinion is the capacity at the secretariat enough to implement the EDF strategy?**

**Should it be enhanced or reduced?**

**Please explain your response.**

A mon avis, l'EDF n'utilise pas suffisamment le réseau de ses membres : un nombre restreint d'entre eux (le bureau exécutif) détermine les objectifs à suivre et le secrétariat agit en conséquence.

En impliquant un plus grand nombre de membres EDF dans la définition des objectifs, plus de membres pourraient jouer un rôle actif pourraient agir dans le sens des objectifs à atteindre. Cela pourrait se faire avec le même secrétariat. Budgétairement, il apparaît que le secrétariat ne peut être augmenté.

## 9. Any other comments

**9.1 Are there any areas that are not adequately addressed or missing in this questionnaire?**

**Please use this space of any additional comments**



You have completed the questionnaire.

Thank you for your contribution. Your input is very valuable for us.

With kind regards,

Your

Direct Impact Team